	Case 5:09-cv-05376-LHK Document	265 Filed 09/02/11 Page 1 of 2
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9	UNITED STATES DISTRICT COURT	
10	NORTHERN DISTRICT OF CALIFORNIA	
11	SAN JOSE DIVISION	
12	QUALITY INVESTMENT PROPERTIES) SANTA CLARA, LLC,	Case No.: C 09-5376 PSG
13	Plaintiff,	ORDER DENYING SERRANO ELECTRIC, INC.'S FURTHER
14	v.	MOTION TO COMPEL
15	SERRANO ELECTRIC, INC., ET AL.,	(Re: Docket No. 255)
16	Defendant.))
17	Defendant Serrano Electric, Inc. ("Serrano") moves to further compel Plaintiff Quality Investment Properties Santa Clara, LLC ("Quality") to produce responsive documents. Quality opposes the motion. On September 2, 2011, the parties appeared for hearing. Having reviewed the papers and considered the arguments of counsel, IT IS HEREBY ORDERED that Serrano's motion to further compel is DENIED.	
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23	In an August 2 order, ¹ the undersigned ordered Quality to produce documents responsive to	
24	document request no. 18 no later than August 26, 2011. The request sought all customer complaints submitted to Quality from November 1, 2007 to June 1, 2009. On or before August 26, Quality	
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26	produced text-searchable Excel spreadsheets consisting of 21,015 entries.	
27	Based on perceived deficiencies in Quality's production responsive to document request no.	
28		
	See Docket No. 139.	
	Order, page 1	

Case 5:09-cv-05376-LHK Document 265 Filed 09/02/11 Page 2 of 2

18, Serrano requested, and the court granted, a hearing on shortened time. Serrano complains that Quality's production is over-inclusive because it includes such entries as frivolous as password resets and requests to move equipment.

Quality responds that its production reflects the documents as they are kept in the regular course of business.

At the hearing on the original motion, Quality argued that Serrano sought irrelevant information. It stated that the scope of the request would encompass minor administrative or operational issues that are not customer problems or complaints. Notwithstanding these concerns, Serrano sought, and the court ordered Quality to produce documents responsive to the document request.

The court finds that Quality has produced responsive documents as they are kept in the regular course of business and as it was ordered to do by the court. Serrano cannot now reasonably complain that the production is over-inclusive.

United States Magistrate Judge

IT IS SO ORDERED.

Dated: September 2, 2011

ORDER, page 2